

A man and a woman are shown in a locker room, both wearing ski helmets and goggles. The man is in the background, wearing a blue jacket and a dark helmet. The woman is in the foreground, wearing a dark jacket with green accents and a white helmet. They are standing in front of white lockers.

# SKI RESORTS & DESTINATIONS

 ENGLISH

**AXESS**





**Hello!  
We are Axess.  
We customize  
solutions.**

We develop innovative solutions for individual needs. More than 11,000 Axess POS systems and 18,000 Axess gates are successfully in use in more than 50 countries today. Our employees are there for you in 13 subsidiaries worldwide.



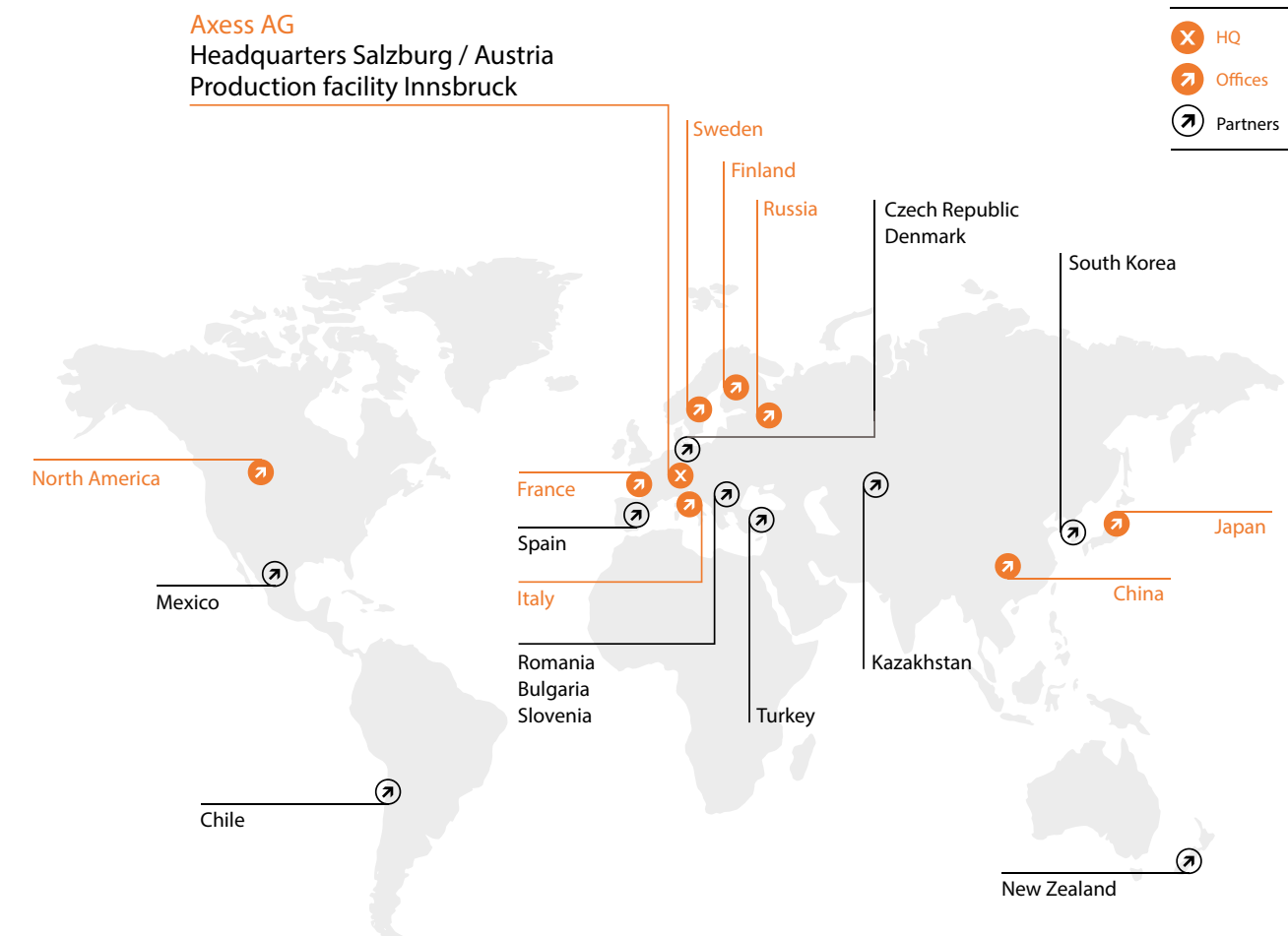
# Axess AG

## About us

Are you looking for a central and flexible solution for your ski or alpine sports resort? Then you need look no further than Axess. Thanks to their modular structure, our solutions are individually adaptable and extendable. We are constantly extending our range by developing and promoting innovation. Axess is your full service partner for public access in the field of sport and leisure - from innovative

software solutions to modern admission systems. With Axess, everything comes from one source: From self-made admission tickets, individual admission systems or the right software for collecting and managing configuration and CRM data.

We are your partner for intelligent software and the security of your entrances.





# A brief selection of our references



## Ski Arlberg (AUT)

Ski Arlberg has 87 lifts and cable cars, 305 km of ski runs and 200 km of ungroomed slopes. Austria's largest skiing area has been one of the top international addresses for ski sport for decades. Axess is proud to be part of this success story.



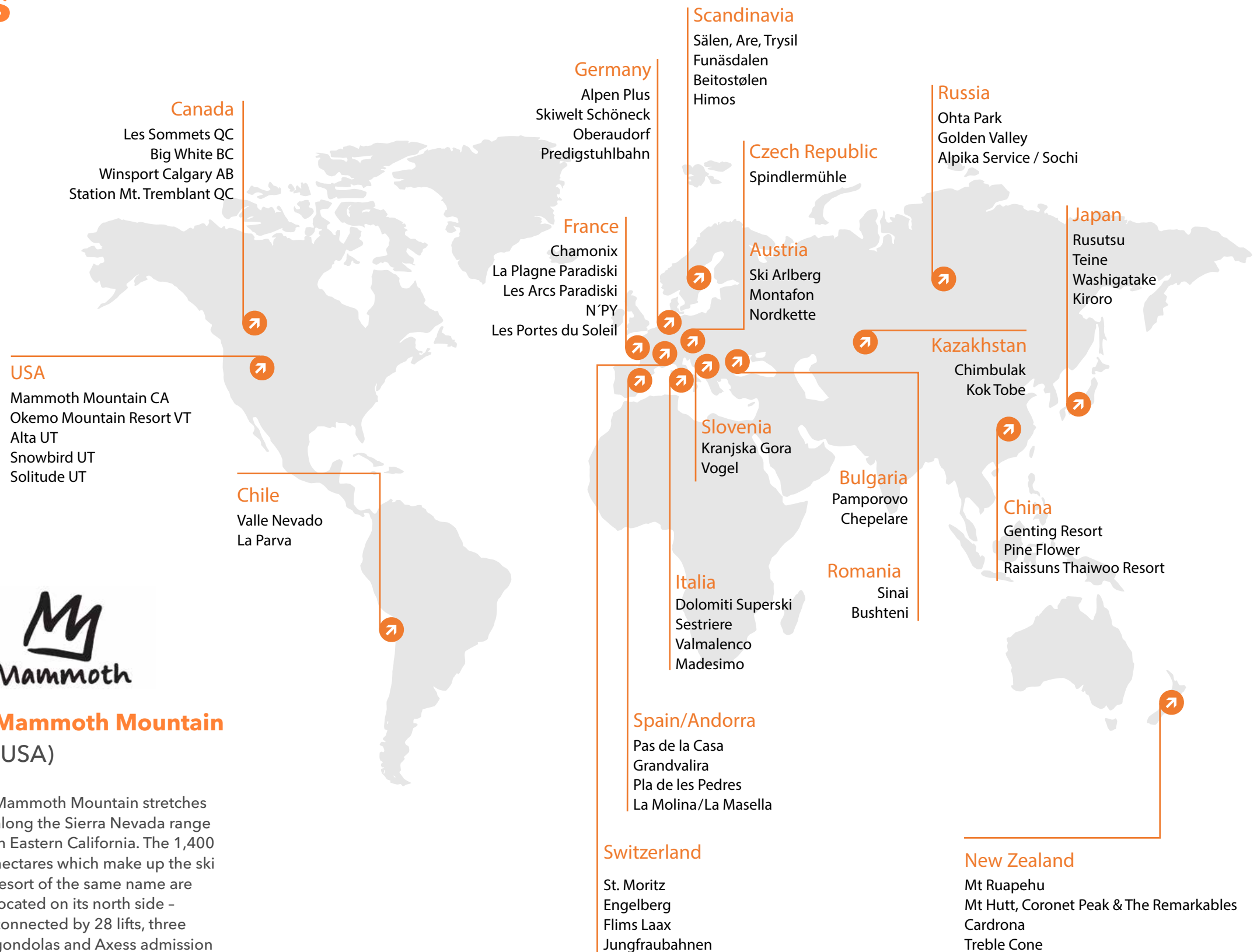
## Teine (JAP)

The Japanese ski resort of Teine is just 40 minutes west of Sapporo. The first Olympic Games in Asia were held there in 1972. These 76 hectares of ski resort has 15 ski slopes and places its trust in Axess admission systems.



## Mammoth Mountain (USA)

Mammoth Mountain stretches along the Sierra Nevada range in Eastern California. The 1,400 hectares which make up the ski resort of the same name are located on its north side - connected by 28 lifts, three gondolas and Axess admission systems.



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**POS systems**

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**Ticket and payment stations**

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**Access control systems**

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**Parking systems**

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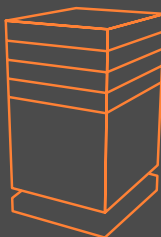
**Mobile devices**

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**Tickets**

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- > Data Center Service
- > Data Center Appliance

**AX 500 database**

Hardware Connection  
WLAN/LAN Network

Software Connection  
TCP/IP, HTTP, HTTPS

**Axess INTERFACES**

- > CRM
- > ERP
- > External POS systems

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**Axess CLICS**

- > Configuration
- > Monitoring
- > Analysis
- > Reporting

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**Axess RESORT**

- > Parking space
- > Ski locker
- > Rental and shop
- > Ski school

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**Axess WEB SHOPS**

- > for guests - B2C
- > for partner companies - B2B
- > external sales channels

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**Axess CONNECT**

- > App
- > Bonus club
- > Analytics

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**Axess SERVICES**

- > Project management
- > Training
- > Help desk
- > Technical support

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**Axess TOOLS & FEATURES**

- > Direct to lift
- > Group management
- > Ski club management
- > Pool charging
- > Accounting

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# Smart data management by Axess

## Axess DATACENTER

Secure and efficient smart data management



### Axess DATA CENTER

The Axess DATACENTER is the core of our systems. All EPOS and access solutions are connected online with the Axess DATACENTER. It manages and communicates with all touchpoints - the end devices in your system. Individual invoices and reports can be produced with just a few clicks with the centrally collected data. The Axess DATACENTER also forms the basis for the Axess web shop and CRM solutions.

### Benefits DATACENTER SERVICE

- > Calculable costs
- > The highest security standards in the computer center
- > High availability
- > Current hardware
- > Complete carefree package from one source



### Axess DATACENTER SERVICE

With the DATACENTER SERVICE (DCS), you don't have to worry about a thing. As an application service provider we look after all operations including the entire administration and data backup. The Axess computer center complies with the highest security standards and always uses current premium hardware, so you can go about your daily business without a care.



### Axess DATACENTER APPLIANCE

The DATACENTER APPLIANCE is optionally available as an on-premises solution. The DATACENTER is installed locally on your premises as a cluster solution. You benefit from having your data on-site and also enjoying our service. What one might call an all-round carefree package. We can make three packages available depending on requirements and the service level.

# Axess CLICS

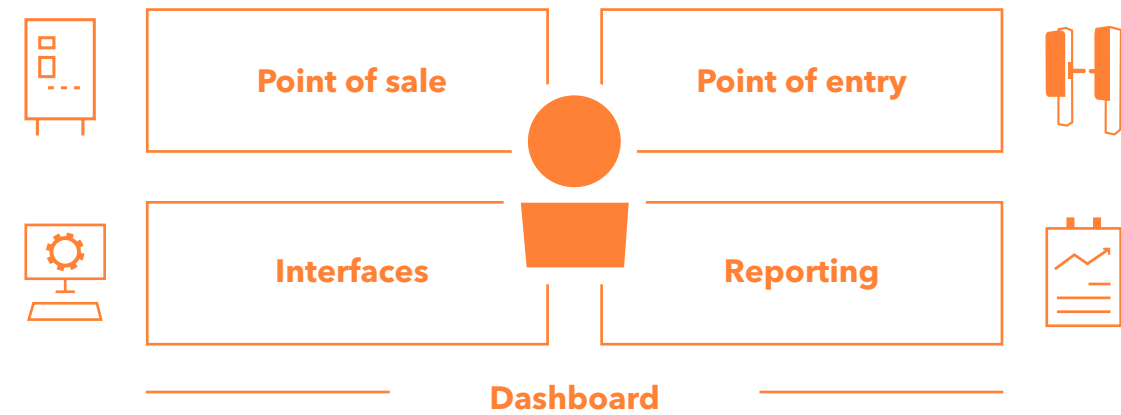
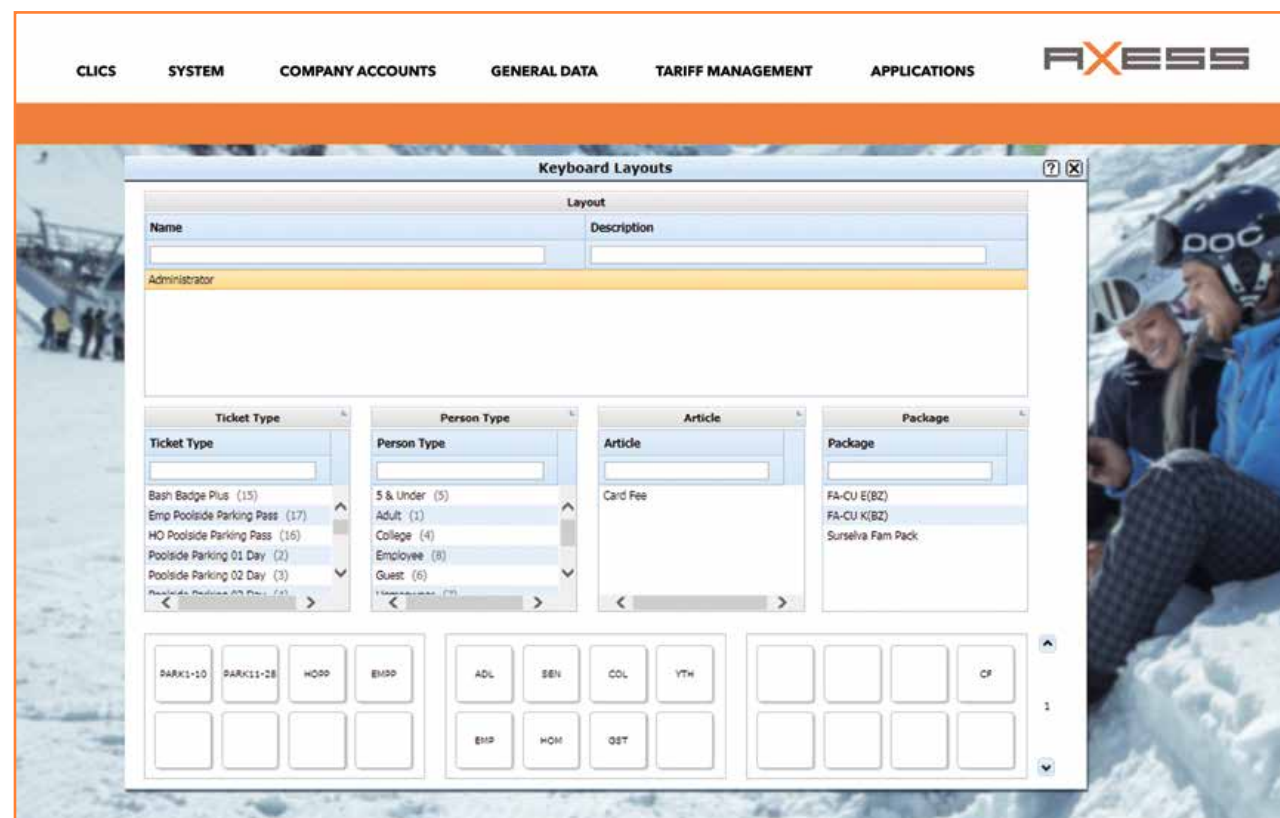
## Individually configurable data management

CLICS is the central interface and the basis for all configurations. With CLICS, your POS system can be individually adapted to your requirements. Whether defining user authorizations or managing a wide variety of tariff structures, with CLICS you can set these and many other settings yourself thanks to intuitive handling.

Each user can adapt the CLICS dashboard to their own individual requirements. All functions relevant to the user are thus displayed directly after logging on. A wide range of widgets is available.

### PRODUCT Features

- > Intuitive handling
- > Individual configuration
- > Browser-based software
- > The greatest transparency with service provision
- > Security through encryption



### EPOS configuration

- > Product and tariff management
- > POS configuration
- > Payment types and keyboard layout
- > Receipt and ticket templates
- > Management of tellers and their authorizations
- > EPOS transaction journal



### Reporting

- > Exports in various formats
- > Graphical analyses
- > EPOS, access and area reports
- > Flexible report filter
- > Interactive reports



### Access configuration

- > Access configuration
- > Optical and acoustic signaling
- > Production and maintenance of the blacklist (blocked cards etc.)
- > Access journal



### Dashboard gives an overview

- > Technical monitoring
- > Free memory
- > Online/offline status of Axess hardware (Gates, POS)
- > Overview of errors and messages in real time



### With CLICS, interfaces are

- > installed
- > maintained
- > updated
- > Access rights can be configured
- > Availability and online status can be checked



### Widgets

- > Individual selection and arrangement possible
- > Are included in the basic package
- > Are individually configurable

# Smart hardware systems by Axess

**Reliable, secure and efficient.  
That's the best way to describe  
Axess hardware.**

Individual: All Axess products can be freely combined. Thanks to its modular construction, every admission system can be tailored to your individual requirements. Innovations can easily be installed retrospectively.

More than 10,000 Axess systems are in use in more than 50 countries worldwide. Wind, rain, snow or heat - Axess products can brave any weather.



# AX500 Smart POS

## High-performance POS system

A high-performance POS system is important for events with a large number of visitors. Thanks to fast ticket sale and secure payment management, our AX500 Smart POS makes processing visitor access easy. Axess POS systems are optimized for efficient and rapid service. The receipt printer therefore not only serves to print out reports and receipts but can also be used as a barcode ticket printer. Our high-resolution touchscreen also makes it possible to use the system intuitively and quickly. Your guests have an immediate overview of the tariffs billed on the easy-to-read customer display. The camera makes it possible to take a picture of the guest for season tickets and RFID day passes.

### PRODUCT Features

- > Individually configurable user interface
- > Simple ticket issue even if the tariff structure is complicated
- > Online and offline operation
- > Individual configuration of POS machines



**Camera**  
high-resolution pictures of guests

**Touchscreen**  
intuitive touch operation

**Customer display**  
can also be used as advertising space

**Axess 600 SMART PRINTER**  
one or more printers for reading and writing SMART CARDS

**Receipt printer**  
also usable as a ticket printer for barcode tickets

# Axess SMART PRINTER 600

## For high performance: The POS printer

Receive your ticket in just 0.9 seconds - with the Axess SMART PRINTER 600 you're in the fast lane. The printer prints, deletes, codes and reads current ISO standard tickets in just one work step. Issue everything with just one device: Whether barcodes or RFID cards, you have a compact all-in-one solution with the Axess SMART PRINTER 600. The change to new ticket types is simple and quick for the user. Details such as the integrated collecting point for tickets and status LEDs support efficient working.

### PRODUCT Features

- > Reading and writing of Smart Cards and barcode tickets
- > Graphic and thermal direct printing
- > Cardboard and plastic cards can be processed
- > Ticket standards: ISO 15693 and ISO 14443
- > LAN Interface
- > Integrated collecting drawer for tickets

**Ticket feed**  
automatically via card magazine or manually via ticket /input/output slit

**Thermal print head**  
motorized lowerable thermal print head with a print resolution of up to 300 dpi

**LAN Interface**  
uses existing network technology for communication

**Ticket collecting drawer**  
practically integrated into the device





# Axess SMART PAD 600

## Intelligent ticket verification

The Axess SMART PAD 600 reads and writes stored data on RFID chip cards. It is a cost-effective alternative if ticket printing is not required. The Axess SMART PAD 600 is therefore ideal for partner businesses such as hotels. This space-saving multi use device has an integrated short-range antenna - the ticket is already initialized during the charging process and permits efficient working. In signal mode, the status LED signals the read and write processes.

### PRODUCT Features

- > Reading and writing tickets
- > Short-range antenna with a range of up to 10 cm
- > Prepared for near field communication (NFC)

#### Reading and writing

in the memory of RFID chip cards in ISO 15693 and ISO 14443 formats



**Short-range antenna**  
range of up to 10 cm

**Status LED**  
displays the current status  
in signal mode

# AX500 TVM

## The intelligent payment and vending machine

Quick and uncomplicated: A color screen with intuitive menus guides the customer efficiently through the tariff selection - 24 hours a day and in several languages. In addition to ticket sales, the Axess AX500 TVM can be deployed as a payment machine for parking systems and integrates itself seamlessly into your POS system. Your customer can select between card payment, cash payment or payment with NFC. Thanks to its robust design the AX500 TVM is ideally equipped for outdoors.

### PRODUCT Features

- > Cashless payment with debit or credit card
- > Bank note detection for all insertion directions
- > Payment with NFC possible
- > Suitable for outdoors
- > Ticket return



**Optional**  
ticket reader for  
barcodes and  
chip cards

**Optional**  
issue and re-use of chip cards  
(RFID smart cards)

**Optional**  
internal ticket printer  
with ThermoReWrite  
Technology

# Axess PICKUP BOX 600

## Ticket machine for self-collection of pre-paid tickets

Self-service is becoming increasingly popular - in ski resorts too. Picking up your ticket quickly and without having to wait means starting your skiing experience stress-free.

The Axess PICK UP BOX 600 issues the tickets your customers buy in the Axess CONNECT.APP or in the web shop within seconds. Long queues at ticket offices are a thing of the past.

The Axess PICK UP BOX 600 is equipped with the Axess SMART SCANNER 600 and the Axess SMART PRINTER 600. Thanks to a space-saving and robust design, the system is simple to integrate locally and can withstand all kinds of weather. Due to the modular design of Axess products, the PICK UP BOX 600 is easy to service and can easily be upgraded with future innovations.

### PRODUCT Features

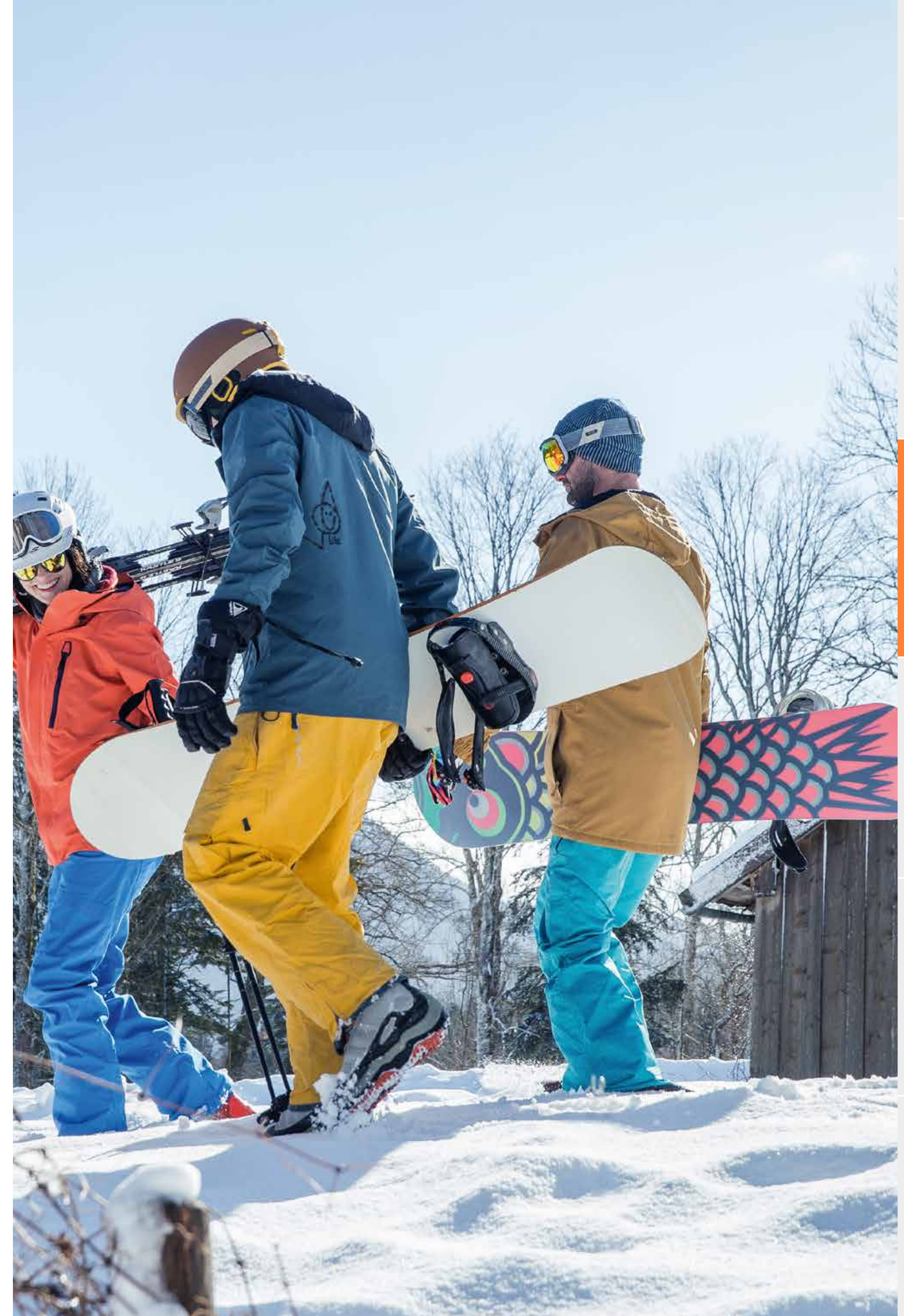
- > Issues barcode tickets or smart cards
- > Weatherproof design
- > Space-saving
- > Intuitive operation for trouble-free self-service

#### Axess SMART SCANNER 600

scan the voucher and get a ticket - intuitive and fast

#### Axess SMART PRINTER 600

prints barcode tickets or smart cards in seconds





# Smart gates by Axess

## The gates are open

Bring fresh momentum into the success of your ski and alpine sports area with innovative admission systems from Axess. Thanks to a modular design, Axess solutions can not only be adapted to individual local requirements but can also be upgraded with future innovative Axess products. To offer you maximum flexibility, we have developed an extensive product range in recent years.

Axess gates offer flexible fitting options: hanging (gantry), standing (floor-mounted), with pallet (floor-mounted with pallet) or completely invisible (invisibly mounted). In addition to the turnstile and flap variants, Axess admission systems can also be equipped with the ADA variant for barrier-free admission.

**We customize solutions.** – that's why we offer support and advice to find the right solution for you. With a high quality of service we also ensure that you can rely totally on your admission system.



# AX500 Smart Gate NG

## The flexible admission system from Axess

A reliable gate that works perfectly in any type of weather and even after millions of opening and closing cycles is the basis of a good admission system. But modern gates also have to be able to communicate with one another and be integratable into a smart system.

With the AX500 Smart Gate you have an intelligent gate which you can adapt flexibly to your needs. You can select the type of installation, antenna, reader and separation yourself. With our online configurator you can put the system together and view it individually in your browser at home.

### PRODUCT Features

- > Robust anodised aluminium vertical column
- > Individual opening and closing speed
- > Individually configurable due to modular design
- > Extensions can be easily retrofitted
- > "Hands-free" ticket check
- > Optionally: Barrier-free thanks to extra-wide design (ADA)

#### Wide range antenna (on both sides)

"hands-free" ticket check with antenna on both sides



**Flap module**  
motorized opening for convenient access

# AX500 Smart Gate modules

## Individual systems with our modules

Is the level of snow in your ski resort variable and do your gates disappear under the snow? Does the way need to be clear for the snowcats in the evenings? Then the gantry mounted version of the AX500 smart gate is ideal for you. The suspended gates can be swung back and also offer skiers maximum convenience when they pass through them.

Turnstile or motorized flap module - the choice is yours. Every AX500 Smart Gate NG is compatible with all modules and can therefore be upgraded at any time. That also makes maintenance simpler. Entire new modules can themselves be replaced. With the AX500 Smart Gate NG you have a future-proof system.

**Turnstile module**  
with Axess, the modern classic can be passed through contactlessly. The twin-armed version protects skiers from getting jammed.



**Flap module**  
the Axess flap module features fast opening and closing times which can be infinitely adjusted. Thanks to intelligent sensors, it can tell the difference between people and ski equipment such as ski poles.

# Smart Gate Configurator

## Tailor-made for you

The allrounder in the field of access control is already in use all over the world. Use the online configurator to assemble your own tailor-made smart gate. You can download your individual product data sheet with just one click.

## Create the product data sheet with just one click



Scan the QR code and off you go!



### 1 Installation type

Choose between these installation types:

- > Floor mounted
- > Pallet mounted
- > Gantry



floor mounted



pallet mounted



gantry

### 2 Antenna

Choose between these antenna types:

- > Double antenna
- > Single antenna
- > No antenna



double antenna



single antenna

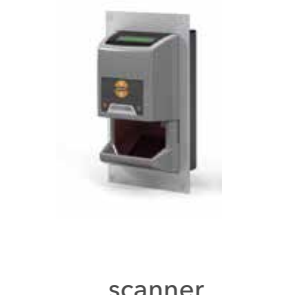


no antenna

### 3 Reader

Choose between these options:

- > Scanner
- > Slot
- > No reader



scanner



slot reader



no reader

### 4 Separation

Choose between these variants:

- > Turnstile
- > Flap
- > Flap ADA



turnstile



flap



flap ADA







# AX500 Lane Control Monitor

## Visual admission control for up to eight access lanes

The AX500 lane control monitor supports your staff with admission control. At the entrance, the images stored in the system are shown directly on the AX500 lane control monitor and can be compared with the person wishing to enter. This makes efficient and precise ticket checking possible. As an option, an image can be taken directly on entry by a camera. This can be compared with the image taken on first entry. Up to eight access lanes can be monitored simultaneously with the AX500 lane control monitor. Lane clearance can be given manually or automatically. The intuitive user interface makes fast operation easy.

### PRODUCT Features

- › Display picture data stored in the system
- › Systematic checking of selected ticket types
- › Automatic or manual lane clearance
- › Optionally: Image capture with camera and comparison with control image from first entry



**Visual checking**  
display of image data stored in the system

**Operation**  
efficient checking due to intuitive operation

# Axess HANDHELD 600

## Intuitive-to-use mobile ticket checking

The weatherproof Axess 600 handheld is robust and is a convenient size. Equipped with a high-quality touchscreen with a color display suitable for daylight, it permits reliable ticket checking in all lighting conditions. No training is necessary because of its intuitive operation - the Axess 600 handheld is no more difficult to use than a smartphone. Automatic updates can be uploaded and installed directly on the device via wireless LAN. Because it is so light, the Axess 600 handheld can easily be used all day as a mobile device. The optional pistol grip makes it even more convenient to use.

### PRODUCT Features

- › Intuitive operation saves time and effort for training
- › Robust, weatherproof design
- › Touchscreen suitable for use in daylight
- › Mobile ticket checking and control monitor
- › Automatic updates via wireless LAN
- › Optionally: Pistol grip and mobile ticket printer



**Housing**  
robust, weatherproof design

**Display**  
touchscreen suitable for use in daylight

**Operation**  
intuitive operation just like a smartphone

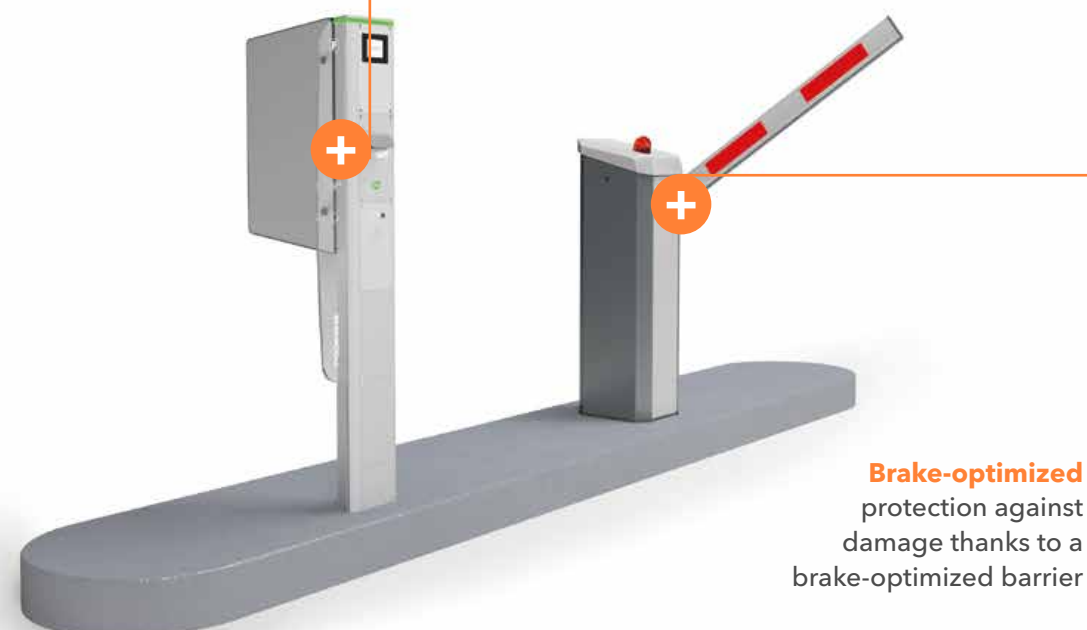
# Car Axess Entry

## Fast, user-friendly parking space management

There's no time to waste in the car park. The Car Axess Gate issues tickets quickly and opens the barrier with 1.3 seconds. 2,500 barcode tickets of different kinds can be printed out with just one paper roll - that saves having to change the roll. Equipped with the AX500 Gate Controller SR, long term parking can be processed simply with smart cards. With registration number recognition, vehicles can even drive in without having to pull a ticket. The barrier's automatic brake optimization also ensures greater safety.

### AX500 Ticket Dispenser

fast printing of all kinds of barcode. The roll only needs changing every 2,500 tickets.



**Brake-optimized** protection against damage thanks to a brake-optimized barrier

### PRODUCT Features

- > Prints out 2,500 tickets from one roll
- > Reads and checks RFID smart cards for long term parking
- > Barrier opening time of 1.3 Seconds
- > Brake-optimized barrier
- > Equipped for indoors and outdoors
- > Optional: Registration number recognition and additional ticket scanner

# Car Axess Exit

## Efficient and user-friendly exit

Car Axess exit ensures fast ticket processing at the exit. The integrated AX500 Ticket Scanner makes it possible to read and check barcode tickets and RFID for long term parking. A color display and a call button with intercom ensure maximum user-friendliness. A status LED in the lamp system also makes handling simpler. The optional registration plate recognition also allows an exit without a ticket. It is then billed via credit card.

### PRODUCT Features

- > Call button and intercom
- > Reading out of barcode tickets and RFID chip cards
- > Offline and online mode
- > Optional: Registration plate recognition and credit card function

### AX500 Ticket Scanner Module

reads barcode tickets and RFID smart cards



**Car Axess Gate** also with square or octagonal angled barrier

# Smart software solutions from Axxess

## Intrinsic values count

Innovative Axxess solutions make your admission systems even more intelligent. From standardized interfaces to CRM solutions such as customer registration and customer retention programs - with intelligent Axxess software you're on the safe side.



# Web Ticketing Program

## Axess webshop solutions for smart Internet sales

Long queues at the ticket machine not only try the patience of skiers but also cause hidden costs for you as the operator. The modern skier therefore now buys tickets stress-free online. The Axess web ticketing program (WTP sales) supports your ski resort in this with a modern online ticketing system - for both the B2C and the B2B sector.

Your guests receive a voucher after buying a ticket in your personal webshop. This can then be exchanged quickly and easily for a valid ski ticket at the till, the AX 500 TVM (Ticket Vending Machine) or the Axess PICK UP BOX 600. Regular guests who have an Axess smart card with a WTP number can recharge it themselves as often as they wish via the webshop.

Axess WTP sales also help you to set up external sales points with little effort. With the B2B webshop you can support B2B customers in offering their customers the best possible service. Guests then have a relaxed start to their day and can access the ski run directly from the hotel. That not only means a stress-free days' skiing but also permanently satisfied guests who are likely to return again.

**WEBSHOP B2C**

- > Guest can buy ticket online
- > Less staff required at POS
- > No waiting for the guest at the POS
- > Regular guests can recharge tickets themselves

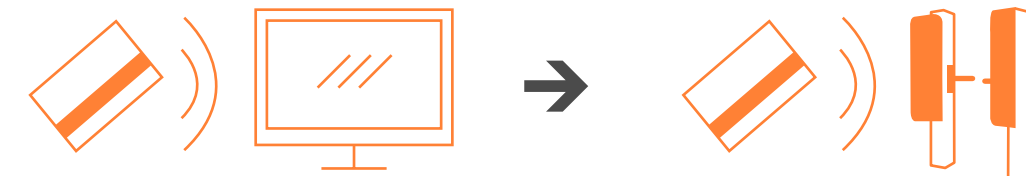
**WEBSHOP B2B**

- > Ticket printout and issue at the hotel, ski club etc..
- > Pay for the ticket at the hotel
- > Collective billing possible



**WTP Number**  
every WTP number is unique and can be explicitly allocated to a ticket.

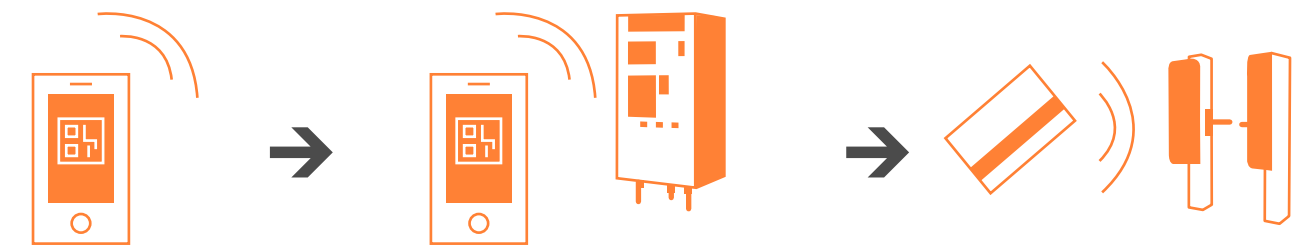
### Ticket with WTP number



Charge up a ticket with WTP number in the webshop

Go directly to the lift with the ticket.

### Ticket without WTP number



Buy voucher/code in the webshop.

Go to the TVM with the voucher/code or to the Axess PICKUP BOX

Go directly to the lift with the ticket.

### Print @ Home tickets



Print out ticket beforehand at home or store on smartphone.

Guest scans ticket at gate is already admitted to the skiing area.

# Interfaces

## Straightforward integration of third-party systems

### DCI 4 external POS & AX coding

The **DCI 4 external POS** interface guarantees that all information required for ticket generation is copied into the third-party POS system. The data is simultaneously transmitted to the respective lift operator. **AX coding** permits flawless communication between an external POS system and the installed Axess SMART PRINTER.

### DCI 4 ticket management

The **DCI 4 ticket management** interface permits external sales channels to generate entitlements for producing barcodes or QR codes. This function is used exclusively for the production of barcode tickets. A classical application is, for example, ticket production for single ascents during summer operation.



### AX 500 database

### DCI 4 finance

All transactions in an external POS system are booked via the **DCI 4 finance** interface. This means that delivery notes or reminders can be generated based on Axess data.

### DCI 4 CRM

Data collected by the Axess system can be exported to external CRM programs for analysis via the **DCI 4 CRM** interface.

# We customize solutions.

## Solutions which make life simpler and more flexible.

Axess offers many admission control system solutions for ski resorts. The functionality of all Axess products is based on the latest technology. And of course we are continuing to develop solutions every day. We are proud of this!



### Accounting: The solution for fast billing

- > Producing bills
- > Bill delivery note sales collectively at the end of the month
- > Bill delivery notes
- > Can be fully integrated into CLICS
- > Maximum flexibility with the billing tool thanks to the layout editor and selection of templates.



### Group management: Service for skiing guests & bonus for tour operators

The travel group's personal data has already been collected by the tour operator in the group management tool. Everyone benefits from this: The operator from better terms and local POS staff by being able to process guests more easily.



### Direct to lift (DTL): The customer retention program

Direct to the lift! With DTL, it's easy to recharge your lift pass again and again. It is billed automatically to your credit card after actual use of the lift pass. The benefit: Arrive and ski without ever having to queue or buy tickets locally ever again.



### Ski pool clearing: Billing for ski organizations

- > Simple invoicing to pre-defined codes
- > Frequency invoicing: invoicing according to the number of trips
- > Time invoicing: invoicing according to length of stay



### Bonus club

As an extension to the DTL customer retention program, the membership module also makes it possible to turn anonymous day guests into personalized regulars by collecting personal data. The interests of customers are better served, targeted and short-term communication is made possible, for example with direct mailing, and wastage for marketing activities is reduced to a minimum.



### Ski club

Three birds with one stone: Axess supports ski organizations in fostering their new and association members. The software solution for ski clubs gives them a better overview of their members' data which they can manage themselves.

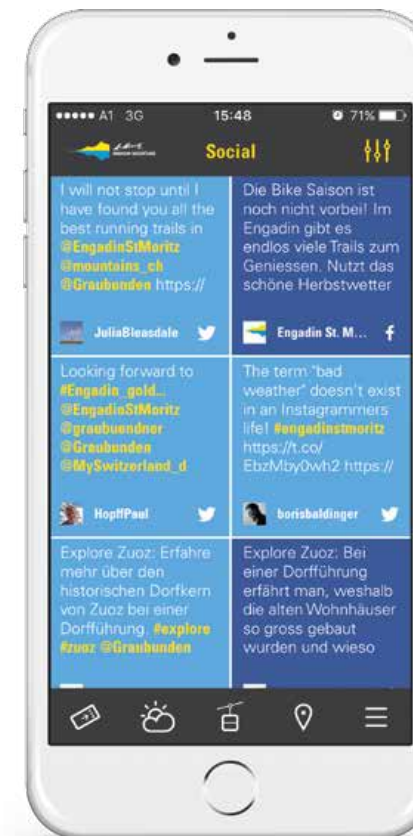


# Axess CONNECT

## Combines the interests of the guest and the ski resort

Axess CONNECT is a state-of-the-art marketing toolkit for the age of smart communication for your ski resort. The modern person's information center is their smartphone, and there is hardly an area of daily life which does not directly or indirectly have to do with digital technology. The ski resort is no exception. Quite the opposite - digital tools are essential in many ski resorts. From ordering tickets to the supply of information and gaming and social media - these days, that is convenience which skiing guests don't want to be without. Axess CONNECT brings these features to you. You receive an individually configurable complete package from one source and not just interfaces to external solutions,

The Axess CONNECT.APP is the core which directly and permanently connects you with your guests. Via the Axess CONNECT.APP, your skiing guests receive complete information on your ski resort - such as weather, tickets, gastronomy, events, offers and much more - directly on their smartphone. The App user can also react directly to offers, buy tickets and communicate their experience in the social web. This opens up new, efficient marketing possibilities for you as a ski resort. Through the cross-linking of customer profiles with your offers, you can now design individual leisure programs for your customers based on their personal preferences. That is customer relationship management with real added value for guests. The Axess CONNECT.APP user interface can be fully adapted to your corporate design.



## Axess CONNECT Features

### Axess CONNECT.APP

The interface to your customers. Ticketing, current information, offers and features directly on your guests' smartphones.

### Axess CONNECT.CRM

Individual offers, recommendations and packages based on guests' interests.

### Axess CONNECT.CRM

Export reporting and analysis of all activities with a mouse-click.

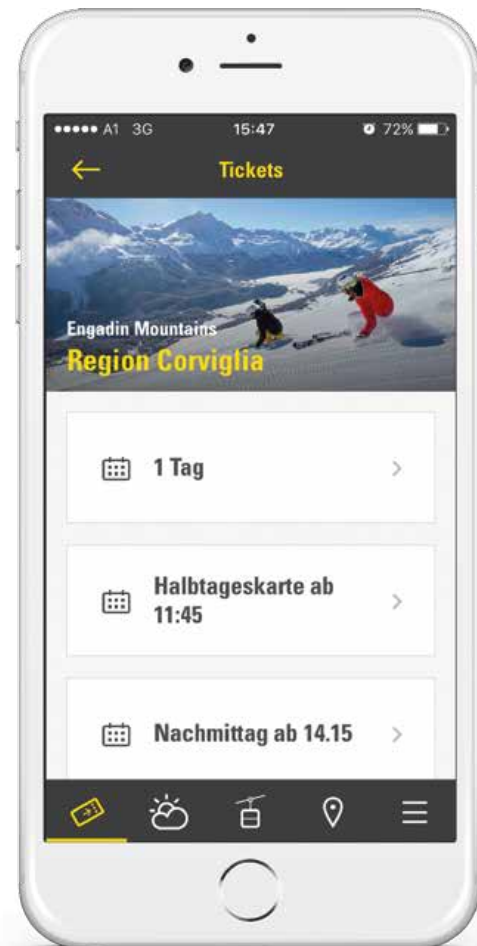




# Axess CONNECT.APP

## The interface to your guests

The ski resort and its guests come even closer together with the Axess CONNECT.APP. Skiers receive all information and offers concerning the ski resort directly on their smartphones. Mobile ticketing, individual extra features and the integration of social media round off the innovative Axess CRM tool. The Axess CONNECT.APP can be fully adapted to your corporate design and therefore also supports your ski region's public image.

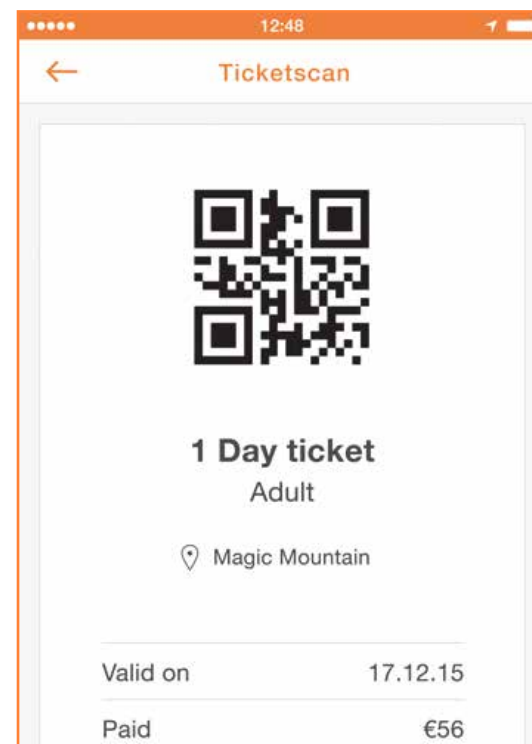


### Mobile in-app ticket shop

**Mobile tickets**  
QR code, voucher ticket, pick-up ticket for POS, PICK UP BOX and ticket vending machine

**Ticket reload**  
Recharge tickets that have a WTP number as often as you like

**Ordering and payment information**  
Overview of all figures and transactions



## Ski resort Information

### Weather

Current weather forecast and snow situation

### Ski slopes

Send guests individual recommendations for selected slopes to their smartphones

### Lifts

Current status and opening times for gondolas and lifts

### Geo-information

Display of the current location and offers in the vicinity on the map of the ski resort



## Events & social media

### Off-piste offers

Restaurants, bars, events and offers in the ski resort

### Individual offers

Targeted search for offers with various filters

### Additional features

Regional news, tracking, status module, speed check and vertical tracks, user-generated content via Instagram, Twitter and Facebook.



# Axess RESORT

## Efficiency for you and convenience for your guests

An untroubled start to the day's skiing is the basis for satisfaction. Directly on to the slopes straight out of the hotel, car or bus, and everything there is ready to go - that's VIP service for everyone. Skiing guests who want to organize their skiing day in advance can now easily do so themselves with Axess RESORT. In addition to online ticket booking, all the necessary skiing equipment can also be reserved at the same time. Skiing guests who still need some practice to start them off can book an approved ski instructor with Axess RESORT.SKISCHOOL. With Axess RESORT.LOCKER, a personal locker is also ready and waiting to store everything securely. The most practical thing about this is that the lift pass serves as a key. That not only means maximum convenience for guests but also saves resources on the part of the ski resort. The Axess RESORT software solution can be very simply integrated into both Axess and other software environments.

### Axess RESORT Features

- > All-in-one management
- > Integration of external providers
- > saves resources
- > Perfect service for your guests
- > Online ticket booking
- > Rental ski equipment
- > Individual ski schools integrated into the system
- > Reserve a personal locker
- > The lift pass serves as a key for your locker



#### RESORT.LOCKER

guests can book a personal locker or whole locker groups online. The ski ticket serves as the key. Hotels can also organize this for their guests.



#### RESORT.RENTAL

Skiing guests can plan their holiday from far away and also book all their ski equipment at the same time. This can be picked up at the resort with the ticket.



#### RESORT.SKISCHOOL

A ski instructor can also be booked at the same time if a little practice is required before hitting the slopes. That increases convenience for your guests and reduces time and effort.



# Smart tickets by Axess

**With Axess tickets and smart cards  
you always hold the right card for  
your ski resort - and your guests too.**

All Axess cards give your customers flawless access. A number of options facilitate individually combining tickets - from the choice of material to their desired service life and memory capacity. Barcode and RFID cards have one thing in common: They all conform to the highest quality standard. High-quality materials and the stable structure of the cards mean they can be used multiple times without problems, even at extreme temperatures from minus 30 up to plus 50 degrees Celsius. Our team ensures that every single card is functional.

Every card is subjected to strict quality checks and tested electronically before leaving the factory. The chips integrated into Axess tickets can also be used with other systems. And not only that: They also work with competitor systems and can thus also be used in third-party systems due to their customer-specific segmentation. If you wish, we can print the cards to fit your company image in either 4-color offset or digital print. For smart cards, this service is possible with a minimum order of 50 cards.



# Barcode Card Redlight

## High-quality cardboard barcode ticket

This ticket is especially conceived for single admission and is popular because of its user-friendliness. The high-quality cardboard tickets are printed directly in the Axess SMART PRINTER 600 and given the relevant validity information. No further consumable materials are needed. This is an excellent cost-effective solution for ski resorts.

### PRODUCT Features

- › 4C offset print with coating
- › PVC- and Bisphenol A-free
- › Optical functionality
- › Red light thermal direct coating
- › High-quality 0.3 mm thick cardboard ticket
- › Optional: With punched holes for suspending from a ribbon

Front side



Back side

# Smart Card One Way

## The professional card for single admission

The Smart Card One Way acts as an electronic ticket for single use. All authorization data can be stored directly on the chip integrated into the card. The smart card is available in specially coated cardboard or in plastic if desired. Direct thermal printing means that different ticket and validity data can be printed on the card. The Smart Card One Way is also convenient because of its contactless functionality. The chip card has proven itself with our customers as a one-day or weekly card.

### PRODUCT Features

- › Can be written to electronically
- › One-off print with direct thermal printing
- › Contactless functionality
- › RFID chip (long range)
- › High-quality 0.5mm cardboard or plastic card available
- › 4c offset print
- › Optional: RFID chip (short range)

Front side



Back side



# Smart Card Lite

## The re-usable season ticket

With its contactless functionality, the smart card makes access for customers especially convenient. It can be re-encoded and printed with different ticket and validity data. It is also possible to print further information such as a QR code on the ticket. The plastic chip card works without batteries and is versatile in use. The Axess Smart Card Lite is the ideal solution for season tickets, membership cards or for online bookings.

### PRODUCT Features

- > Can be electronically coded
- > One-off print with direct thermal printing
- > Contactless functionality
- > RFID chip (long range)
- > High-quality 0.7mm plastic card available
- > 4C offset print
- > Optional: RFID chip (short range)

Front side



Back side

# Smart Card TRW Stripe/Full

## The all-round entitlement card

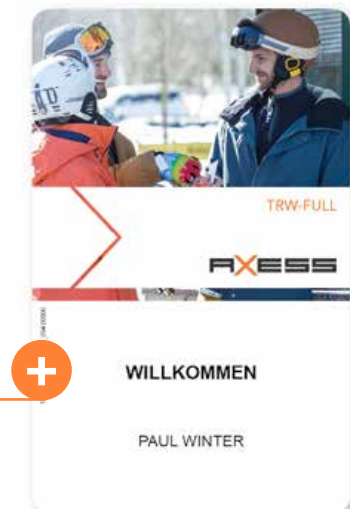
The Smart Card TRW Stripe / Full is a very high-quality ticket. With the integrated chip they are ideal for contactless data transmission. The chip card stores the owner's personal information and up to five entitlements. The data is printed visibly on the ThermoReWrite strip of the Smart Card. The ticket can be written on multiple times both optically and electronically. It can therefore be used for several years at a time. The material's high break resistance and heat and cold resistance (from -30°C to +50°C) are conducive to a long service life. The Smart Card TRW Full offers the same features as the Stripe Version but has a larger print area.

### PRODUCT Features

- > Can be re-encoded multiple times
- > Multiply rewritable ThermoReWrite strip
- > The "full" version has a larger print area
- > Contactless functionality
- > RFID chip (long range)
- > Up to 5 entitlements for ticket and personal data
- > High breakage resistance and deployable between -30°C and +50°C
- > 4C offset print
- > Optional: RFID chip (short range)



**Smart Card TRW Stripe**  
multiply rewritable ThermoReWrite strip on the front



**Smart Card TRW Full**  
larger print area

# Smarter service from Axess

**How can we help you?  
Not just our competent project  
management team but also  
our phone support and  
replacement and repair service  
are always there for you.**

Our corporate values are based on a partnership with our customers and partners as well as the individuality of our systems and products. They are the basis for our worldwide success. Our activities are guided by the needs of our clients for whom we develop special, tailor-made solutions.

We strive at offering our clients the best technical and commercial solution for their specific requirements and those of their customers. For us, it is important to consistently extend our range: to consistently develop technologies further and encourage innovations. We thus offer our clients and partners added value and new opportunities for their own business, helping them to achieve their long-term goals.



# Axess services

## Secure, tailor-made and perfectly supported

With Axess, you receive a tailor-made system from one source. As a customer, you are our partner and therefore profit from our extensive service and support.

Site inspection, perfect project management and training on-site for your staff guarantee flawless operation for your Axess system. With the basic maintenance contract, which is automatically included, we guarantee rapid process-

ing of all inquiries and are also available to advise if needed. Rapid self-service is available for you 24/7 with our ITSM tool. All inquiries are documented and can be accessed by our support staff.

### We customize solutions.

As with all our products, service from Axess can also be adapted to your needs. You can choose multiple levels of support.



### On-site inspection

an Axess project manager clarifies details with the customer on-site. This a unique Axess service.



### Project management

Assistance with communication and network planning. Approval of the on-site inspection, documentation and specification of customer-specific developments.



### Training

In our professional training sessions we train you how to handle our products. In the on-site POS training, your staff learn how to use the Axess system directly in their workplace. Our special administration and integration training teaches you how to integrate Axes programs and SOAP services.



### Installation

Normally, the customer performs the installation themselves. This includes fitting the devices on-site.



### Commissioning and final inspection

The installed devices are put into service here. Function tests and final inspections are also carried out for every single workstation.



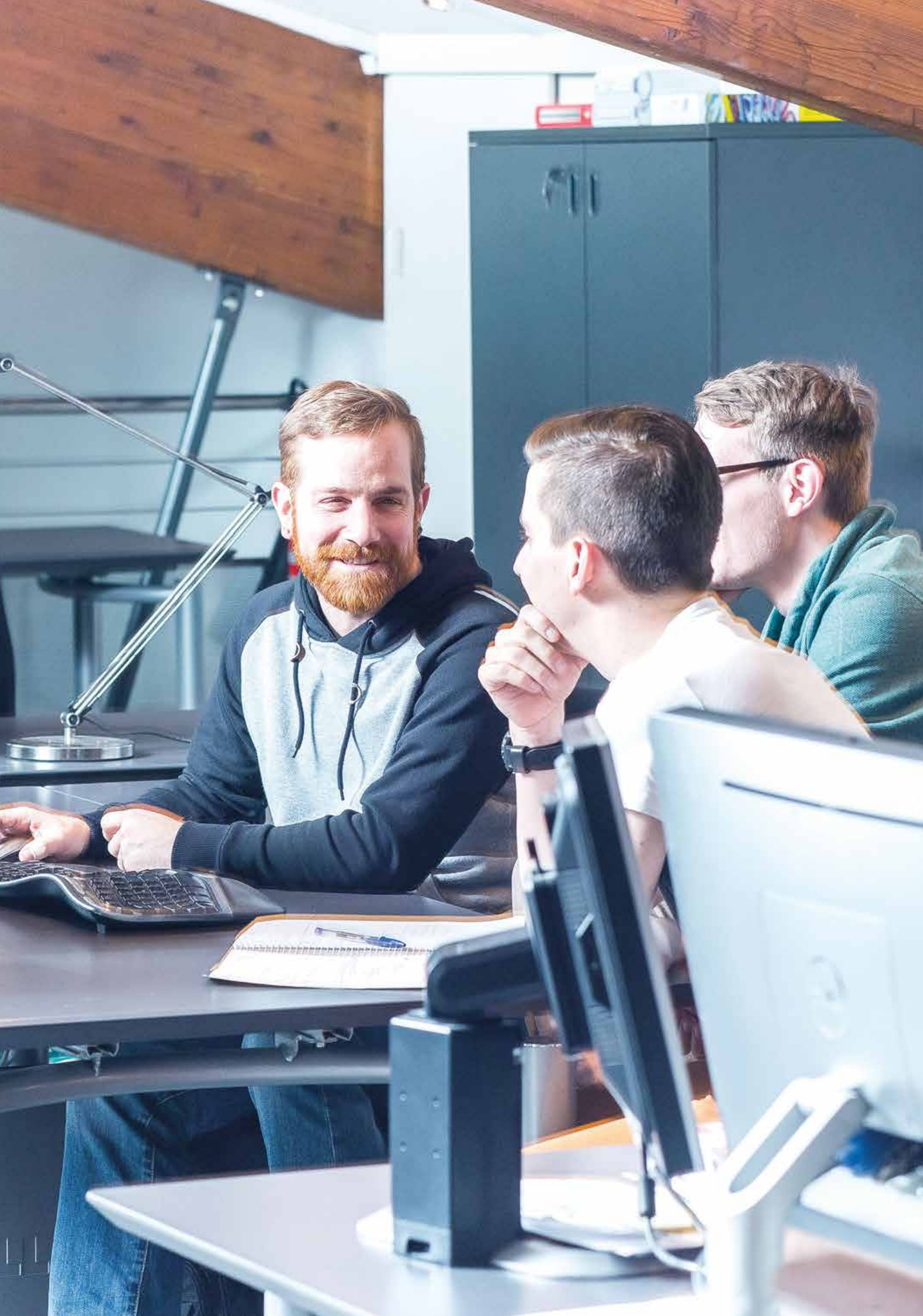
### Data Center service

With DATACENTER.SERVICES, Axess offers to take over the necessary configuration of the computer and the backing up of your data. The Axess DATACENTER offers the best computing power, the highest security protection, excellent Internet connection, failure protection with an emergency power supply and additional data backups at an external location.



### Support

- > Firewall maintenance
- > Virus scanner maintenance
- > Installation of operating system patches
- > Hardware component replacement
- > Maintenance of various SW licences
- > Audits of software providers such as Oracle





**Get in touch  
with us:**

**[teamaxess.com](https://teamaxess.com)**



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# We customize solutions.

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